

# Liaison



#### **Unit Objectives**

After studying this unit, you are be able to:

- demonstrate the strength of your company
- arrange an appointment and receive a client
- communicate with your supervisors and colleagues
- understand an inquiry about certain IT products
- write a reply to an inquiry



- The following are popular IT products. Match each of them with its corresponding Task 1 picture.
  - A. desktop
- B. notebook

C. server

- D. mainboard
- E. digital entertainment products
- F. peripherals

















- Task 2 Tormarch is an IT company. It has several departments. Match each department with its main responsibility.
  - 1. Research & Development
  - 2. Production
  - 3. Testing
  - 4. Marketing & Sales
  - 5. After-sales Service
  - 6. Human Resources
  - 7. Finance
  - 8. Purchasing

- A. It deals with bills, salaries, taxes, investment and budgets, etc.
- B. It is responsible for advertising and market research and it organizes the selling of the products.
- C. It produces the products.
- D. It deals with staff and is responsible for recruitment and staff training.
- E. It is responsible for buying the materials the company needs to make products.
- F. It conducts researches, develops new products and improves the finished products.
- G. It puts the finished products into a series of tests to see their overall performance.
- H. It solves the problems that come from the customers.



### Task 1 Before reading the passage, see how much you know about Lenovo by answering the following questions.

- 1. What do you know about Lenovo and its products?
- 2. What do you think leads to the global success of Lenovo?

## Lenovo—New World, New Thinking

In 1984, with a vision that computers would surely change people's way of work and life, Lenovo's founder Liu Chuanzhi, together with 10 like-minded colleagues, opened the New Technology Developer Inc. It later changed into the widely known name of Legend Group.

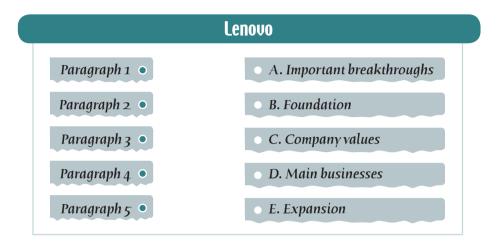
In the following years, bearing the core value of the company—innovation—in mind, Legend made a lot of important technical breakthroughs, such as the invention of Legend Chinese character card that can translate the operating system from English into Chinese, the creation of "one-touch-to-the-net" computers that can connect to the Net simply by pressing one button, and the development of the collaborative application technology. All these innovations contribute to Legend's leading share in the PC market in China for more than 10 years.

In the year 2003, Legend announced its new "Lenovo" logo to prepare for its expansion into the overseas market. Two years later, Lenovo completed the buying of IBM's Personal Computing Division. It now employs over 25,000 people worldwide with its Executive Headquarters located in Raleigh, North Carolina. It has research and development centers in China, Japan and the United States. Besides the main PC manufacturing and assembly facilities in China, it has additional manufacturing and distribution facilities in the United States, Mexico, Brazil and many other countries.

Today, Lenovo's main businesses include developing, manufacturing and marketing high-quality PC products and value-added services. Its worldwide products include the famous ThinkPad notebooks and ThinkCentre desktops. In China, Lenovo has about one third of the PC market. In addition to its Tianjiao and Fengxing consumer desktops and Yangtian and Kaitian enterprise desktops, it also has a broad and expanding product line including servers, peripherals and digital entertainment products.

Committed to the four company values, namely, customer satisfaction, innovative spirit, accuracy, and trustworthiness, Lenovo is striving to be a new world company that designs and makes innovative and exciting products and services to meet its global customers' needs.

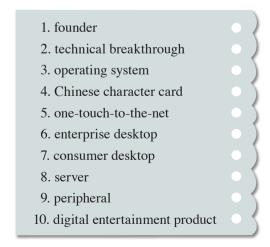
Task 2 Read the passage and match each paragraph with the corresponding aspect of the company.



#### Task 3 Read the passage again and answer the following questions.

- 1. What is the original name for Lenovo?
- 2. What are some of its technical breakthroughs?
- 3. Why did Lenovo change its name from Legend to its present one?
- 4. What are Lenovo's main businesses?
- 5. What are Lenovo's company values? And which do you think is the most important for a company?

#### Task 4 Match the following terms with their Chinese meanings.



A. 创始人
B. 汉卡
C. 一键式上网
D. 家用台式机
E. 操作系统
F. 商用台式机
G. 服务器
H. 外部设备
I. 数码娱乐产品
J. 技术突破

## **Listening**

Susan is answering a call from Paul. Listen to blanks with what you hear.	the conversation and fill in the
1. The conversation probably takes place between a(n)	and a(n)
2. Paul Lee, the manager from Tormarch Comp	
Lenovo Company.	
3. Paul Lee is arranged to meet the manager of	of Lenovo Company tomorrow morning.
for the manager is at the moment.	
Susan is receiving a visitor. Listen to the convers	sation and complete the following
Visitor's name:	
Purpose of the visit:	
Time and place for the appointment:	
Drink preference(s):	
Susan is calling Tormarch Company. Listen to following questions.	the conversation and answer the
1. Why does Susan call?	
2. What are the requirements that Mr. Lee talked about last time?	New Words
	recommendation n. 推荐, 建议
3. What are the other requirements that Lisa mentioned this time?	affordability <i>n</i> . 支付能力; 可承 受性

Task 4	Mr. Zhang is having a talk with Susan. Listen to the conversation and decide whether the following statements are true (T) or false (F).
	1. Susan hasn't called the Tormarch Company yet.
	2. Mr. Zhang is going to Hainan for a sales meeting tomorrow.
	3. Mr. Zhang asks Susan to inform the sales representatives that the sales meeting has to be
	changed to 5 o'clock this afternoon.
	4. Mr. Zhang hopes that the sales representatives will bring the local sales analysis report
	with them when they attend the meeting.
	5. Mr. Zhang will not be back from Hainan until Thursday.
Task 5	Listen to a passage about the general responsibilities of secretaries and tick those responsibilities mentioned.
	type letters and emails
	proofread letters
	receive and distribute mails
	answer phone calls and put them through to the right people
	prepare payrolls
	make copies and send faxes
	greet customers and visitors
	complete bank transactions
	set up meetings and appointments
	purchase office supplies
	maintenance and check-ups on office equipment





Work in pairs. Practice making short conversations with the words provided Task 1 according to the example below.



#### Example: Susan / Mr. Zhang / hold a sales meeting at nine / meet Mr. Lee at 10

- A: Good morning, Susan. What's my schedule for today?
- **B:** Good morning, Mr. Zhang. You are supposed to hold a sales meeting at 9 o'clock this morning.
- **A:** I see. What else? / Anything else?
- **B:** You will meet Mr. Lee, the purchasing manager of Tormarch Company at 10 in your office.
  - 1. Lily / Mr. Brown / make a speech at the meeting this afternoon / fly to Kunming for a promotional campaign of the newly-designed notebooks
    - 2. Anne / Ms. Black / prepare for a file about local sales analysis / make a business trip to Dalian for the development of the local market
    - 3. Toni / Ms. Green / attend "New Technology Fair" at the Conference Hall in the morning / have lunch with Mr. Ma from Microsoft Company

Task 2 Work in pairs. Susan, the secretary of Lenovo Company, is meeting the purchasing manager of Tormarch Company. Role-play it according to the instructions below.





#### **Manager of Tormarch Company**

Greet.

Say something nice of Lenovo Company.

Express thanks.

Express thanks and enjoyment.





#### **Secretary of Lenovo Company**

Greet and welcome.

Invite the client to take a seat.

Offer something to drink.



Work in pairs. Susan is telling Mr. Zhang about Tormarch Company's requirements. Discuss and finish the conversation. You may refer to the expressions in the Language Focus Box.

#### **Language Focus Box**

- A. They said that the products should be reliable and secure.
- B. They hope that the laptops can have easy access to networks.
- C. They also asked about the possible discount we could offer.

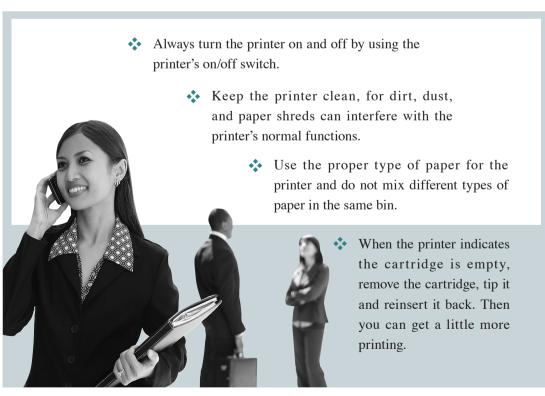
Mr. Zhang: Really? That's interesting.

D. In their mind, a nice look of the computer is as important as its performance.

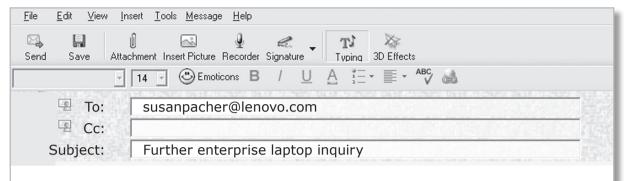
Susan:	Good afternoon, Mr. Zhang. I have phoned the Tormarch Company about their
	requirements of our products.
Mr. Zhang:	Great. What did they say?
Susan:	1
Mr. Zhang:	Yes, of course.
Susan:	Besides, 2
Mr. Zhang:	That makes sense. Easy connection to the Net can help them do business better.
	Anything else?
Susan:	3
Mr. Zhang:	How much are they willing to pay for each?
Susan:	9,000 <i>yuan</i> at most.
Mr. Zhang:	I see. Is that all?
Susan:	No. They also mentioned the design. 4

Task 4 Work in groups. Susan is offering the staff members in the office some tips on how to use the printers. Practice making conversations with the tips given below.









Dear Susan,

After talking with your sales manager Mr. Zhang both in person and on the phone about our expectations of your enterprise laptops, we are basically satisfied with your recommendation of the ThinkPad SL series.

As you know, we are a small company featuring in career training. Your cutting-edge technologies such as built-in high-speed mobile broadband connectivity, excellent multimedia capabilities, as well as a stylish design are just fit for our needs. Besides, the software and service packages that come with your computers seem to be developed with users like us in mind. With those packages, we can get timely help when we have trouble in things such as connecting to the Internet, managing passwords, data recovery and updating the computers.

However, after examining your price list and carefully comparing it with that offered by other enterprise laptop vendors, we feel that your price for the ThinkPad SL series is a little bit high. So, I am writing to you about the possible discount you might give when we make a volume purchase. If we buy 100 notebooks at one time, could you give us 10 percent off?

I am also writing to you to inquire of your LAN equipment, for we are going to build a LAN in our company pretty soon. Could you please send us some brochures of your products so that we can have a look first?

Look forward to hearing from you soon.



Yours sincerely, Paul Lee

## Task 1 The above email contains the features of ThinkPad SL series. Find out what is being described by filling in the blanks.

1.	built-in high-speed mobile connectivity
2.	excellent capabilities
3.	a stylish
	software and service
5.	timely when users are in trouble

#### Task 2 Read the email again and choose the best answer to each question.

- 1. According to the email, what is NOT true about Mr. Zhang and Paul Lee?
  - A. They have met each other face to face.
  - B. They have talked with each other on the phone.
  - C. They have discussed about ThinkPad SL notebooks.
  - D. They have signed a contract for the sale of ThinkPad SL series.
- 2. What is Paul Lee's attitude toward Lenovo ThinkPad SL series?
  - A. Extremely satisfied.

B. A little bit satisfied.

C. Generally satisfied.

- D. Not satisfied at all.
- 3. According to the email, what is NOT true about the ThinkPad SL series?
  - A. They have mobile broadband connectivity.
- B. They are fashionable.
- C. They have powerful multimedia capabilities.
- D. They are rather cheap.
- 4. What is Paul Lee's purpose in writing this email?
  - A. To ask about a possible discount for a large purchase and LAN equipment.
  - B. To tell Mr. Zhang his satisfaction with their ThinkPad SL series.
  - C. To inform Mr. Zhang that their company is going to build a LAN.
  - D. To tell Mr. Zhang that they cannot afford its ThinkPad SL series.

#### Task 3 Match the following terms with their Chinese meanings.

1. enterprise laptop	
2. cutting-edge technology	
3. career training	
4. built-in mobile broadband connectivity	
5. multimedia capability	5
6. stylish design	
7. software and service package	
8. password	1
9. data recovery	1
10. volume purchase	3

- A. 前沿技术
- B. 数据恢复
- C. 商用笔记本
- D. 职业培训
- E. 内置移动宽带连接
- F. 软件和服务包
- G. 密码
- H. 多媒体功能
- I. 大宗采购
  - J. 时尚设计





Task Fill in the missing words in the email that Susan wrote to Paul Lee responding to his inquiry of Lenovo products in Reading B.

<u>File Edit View Insert Tools Message Help</u>	
Send Save Attachment Insert Picture Recorder Signature Typing 3D Effects	
In the second s	
To: paullee@tormarch.com	
Subject: Reply to your further enterprise laptop inquiry	
Dear Mr. Lee,	
Thank you for your 1(兴趣) in and fine words for our ThinkPad	SL 2
(系列). You really have an eye in 3 (选择) these products for your comp	pany. The laptops
have excellent multimedia capabilities which can help you most when you give pres	sentations in your
4(职业培训) courses. They also have other wonderful features which o	can facilitate your
company's growth.	
As for your request of 10 percent off for your purchase of 100 notebooks	at one time, our
5 (销售经理), Mr. Zhang, has 6 (同意) to give that 7	(折扣) after
he talked with his supervisor. And he asked me to inquire of the possible time at wh	nich we can sign a
purchasing 8(合同).	
Enclosed are the company's 9 (小册子) of LAN 10	_ (设备). We are
looking forward to hearing from you about your inquiries of the equipment.	
Thank you again for your choice of our products.	
	Yours sincerely,
15 2 9 43 2	Susan Pacher
2 2 20000	Susan racher





#### **Project Guidelines**

This project aims to help you promote the image of an IT company. The overall tasks are divided into three steps. Step One emphasizes the importance of coming up with different ways of promotion. Step Two focuses on the necessity of inviting different opinions on your project. Step Three rests on the feasibility of your promotional project.



Please follow the *Task Description* to complete the project.

#### **Task Description**



#### Step One

- Organize a small group with 4-6 people in your class;
- Log on the Net to search for an IT company to be promoted by your group;
- Come up with different ways (ads, flyers, brochures, videos and websites, etc.) to promote the image of this company;
- Discuss and finally choose one way, e.g. brochures, as your plan.



#### Step Two

- Design the brochures;
- Present the brochures to the whole class;
- Invite the teacher and all the classmates to evaluate the effect of your group's promotion.



#### **Step Three**

- Reflect on the evaluation of your group's performance and improve your ways of promotion:
- Send your promotional products to the company involved to see if your project is workable.

## **Self-evaluation**

Rate your progress in this unit.	D	M	Р	F*
I can understand an introduction of a company.				
I can understand conversations between a client and a receptionist.				
I can understand conversations between a secretary and a				
supervisor.				
I can use common reception expressions.				
I can understand an inquiry.				
I can write a reply to an inquiry.				

\*Note: Distinction, Merit, Pass, Fail



## **New Words and Expressions**

#### Reading A

#### **New Words**

accuracy /ˈækjʊrəsɪ/ n. 准确 (性) additional /əˈdɪ[ənəl/ adj. 附加的; 另外的 assembly /əˈsemblɪ/ n. 装配 breakthrough /'breikθruɪ/ n. 突破 colleague /'kɒliɪɡ/ n. 同事 core /kɔx(r)/ n. 核心 expansion /ɪkˈspænʃən/ n. 扩张; 发展 innovation /ˌɪnəʊˈveɪ[ən/ n. 创新 like-minded /'laɪk'maɪndɪd/ adj. 志趣相投的 logo /'logəʊ/ n. (广告等用的) 标识; 商标 overseas /ˈəʊvəˈsixz/ adj. (在) 海外的; (在) 国外的 share /feə(r)/ n. 份额 strive /straɪv/ v. 努力; 力争 technical /'teknɪkəl/ adj. 技术的 trustworthiness /'trʌstˌwɜɪðɪnɪs/ n. 值得信任; 可靠 value /'væljux/ n. 价值; 价值观

#### **Phrases & Expressions**

bear in mind 记住 contribute to 作出贡献 in addition to 除……之外 (还)

#### **Technical Terms**

peripheral *n*. (=peripheral device) 外围设备, 外部设备

server n. 服务器

#### **Proper Names**

Brazil 巴西
Chinese character card 汉卡
Executive Headquarter 执行总部
IBM 全称为International Business Machine,
国际商业机器公司
Mexico 墨西哥
North Carolina 北卡罗莱纳州 (美国)
Personal Computer Division 个人电脑部
Raleigh 罗利

#### Reading B

#### **New Words**

basically /'beɪsɪkəlı/ adv. 基本上, 大致说来 discount /'dɪskaunt/ n. 折扣 expectation /ekspek'teɪʃən/ n. 期待, 期望 feature /'fiɪtʃə(r)/ v. 以······为特色 inquiry /ɪn'kwaɪərɪ/ n. 询问 package /'pækɪdʒ/ n. 包, 包裹 recommendation /ˌrekəmen'deɪʃən/ n. 推荐 stylish /'staɪlɪʃ/ adj. 时尚的 timely /'taɪmlɪ/ adj. 及时的 vendor /'vendɔɪ(r)/ n. 卖主

#### Phrases & Expressions

in person 亲自; 本人 fit for 适合 volume purchase 大宗采购

#### **Technical Terms**

broadband connectivity 宽带连接 built-in *adj*. 内置的 data recovery 数据恢复 multimedia capability 多媒体功能 update v. 更新

#### **Proper Name**

ThinkPad SL series 联想ThinkPad SL系列



## **Vocabulary and Structure**

Task 1	Fill in the blanks with the words or phrases from Reading A that match the
	meanings in the column on the right. The first letters are already given.

V	power of looking ahead
i	introduction of new things
b	an important new discovery
c	the most important or central part of something
a	more than what was expected
c	someone who buys and uses products or services
f	rooms, equipment, or services that are provided for a
	particular purpose
s	to make a great effort to achieve something
c	to be one of the causes or features of something
b	to remember; to keep in one's mind

#### Task 2 Fill in each blank with the appropriate form of the word given in the brackets.

1. To the disappointment of his manager, it took him a(n) (add) week to finish the task.
2. With good financial policies, the company soon (expansion) into a large-sized
enterprise.
3. The fierce (competitor) in the global market reduced their profit to a large degree.
4. They spent one year abroad simply (broad) their mind.
5. She is a very careful worker. Whatever she does is with great (accurate)
6. You can rely on him to do that, for he is quite (trustworthiness)
7. Their ability to (innovation) has allowed them to compete in world markets.
8. Alcohol may not be (consumer) in the building.
9. It's a children's book, but I (recommendation) it to everyone.
10. Where did you buy that (style) handbag? It's so attractive!

## Task 3 Complete the following statements with the words or phrases given in the box. Change the form if necessary.

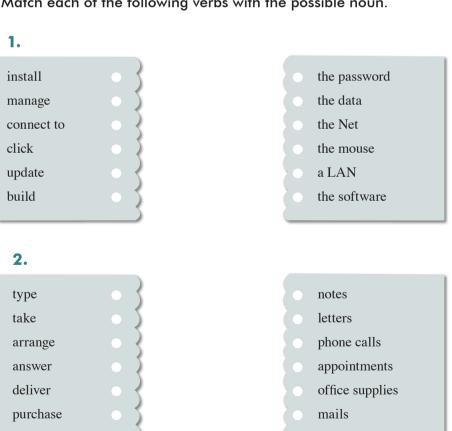
 update
 feature
 market
 built-in
 clip

 expectation
 locate
 vision
 inquire about
 contribute to

1. We need a leader with and strong principles.		
2. We need to our database.		
3. Violence too strongly in many TV shows.		
4. Many important writers have the debate.		
5. The company's Research & Development Center is	in Shanghai.	
6. You can start the program by this button.		
7. The camera has a(n) flash.		
8. The price you offered is beyond our		
9. The guard stopped her and about her name.		

#### Task 4 Match each of the following verbs with the possible noun.

10. A successful business must be good at \_\_\_\_\_ strategies.





## **Parts of Speech and Sentence Components**

T   1	1 1 1.0 11			1. 1 1		llowing paragraph.
INCLI	Identity the	nart at chaach	n at each lind	arlinad word	in the tol	lowing paragraph
I USK I	IUCIIIII Y IIIC	pull of specci	i oi eacii oila	cillica wola		nowing paragraph.

Andrew didn't go to the <u>bar</u> with <u>other</u> students. Rachel <u>told</u> him <u>they</u> were going <u>there</u>, but <u>he</u> wanted to <u>finish</u> his homework. Andrew isn't very <u>sociable</u>. He stays <u>in</u> his room <u>and</u> concentrates <u>totally</u> on his studies. He's <u>an excellent</u> student, <u>but</u> he doesn't have much <u>fun</u>.

1. to	prep.	9. sociable	
2. bar		10. in	
3. other		11. and	
4. told		12. totally	
5. they		13. an	
6. there		14. excellent	
7. he		15. but	
8. finish		16. fun	

Task 2 Identify the part of speech of the underlined word in each sentence.

1.	We went to a wonderful <u>show</u> in Beijing.	n.
2.	Jenny wanted to show Jack her photos.	
3.	Henry thought Claire looked beautiful.	
4.	A strange thought came into her head.	
5.	The windows are <u>clean</u> .	
6.	We should <u>clean</u> the windows.	
7.	Wendy is feeling quite <u>tired</u> now.	
8.	Studying all day had tired Wendy out.	
9.	We did some <u>hard</u> work.	
0.	They worked hard.	

## Task 3 Match each underlined word with its corresponding component in the sentence. Some sentence components may be used twice.

1.	<u>Time</u> flies.	• )	A. subject
2.	The scenery is <u>beautiful</u> .		B. predicate
3.	My father works in a large company.		C. object
4.	She loves music very much.	0	D. attribute
5.	He passed me <u>a book</u> .	• )	E. adverbial
6.	The visitor gave an apple to the monkey.	• )	F. complement
7.	I have the <u>perfect</u> present for her.		G. predicative
8.	He came back <u>sick</u> .		H. appositive
9.	John runs quickly.	0	
10.	We students should study hard.	• )	

#### Task 4 Fill in each blank with the proper form of the word given in brackets.

1.	Living in the country is	less <u>expensive</u>	_ (expense) than li	ving in the cit	y.		
2.	We need to reduce our		_ (depend) on oil	as a source en	ergy.		
3.	The chairman emphasiz	ed his ideas by spe	eaking more		_ (loud).		
4.	4. Some American businessmen in China are spending a lot of time in						
	(learn) Chinese.						
5.	5. Some people do believe that smoking will (certain) cause lung cance						
6.	I'm	(real) sorry for the	e mistake our offic	e worker mad	e last month.		
7.	Her	(beautiful) had fa	ded over the years	s.			
8.	The sellers allowed us t	o pay them on a		(month) basis	•		
9.	It's	(danger) for wome	en to walk alone at	night.			
10.	I was impressed by the		_ (deep) and comp	olexity of the b	ook.		

### 词类与句子成分

词类	缩写	中文名	例 子	概念或功能
noun	n.	名词	boy, milk, bike	表示人、物及抽象概念的名称,除谓语 (predicate)外,可充当句子任何成分。
pronoun	pronoun pron. 1		you, I, my, yours	代替名词或起名词作用的短语、句子,可充当主语 (subject)、表语 (predicative) 和宾语 (object) 等。
adjective	adj.	形容词	good, happy, nice	描绘人或事物的特征、性质、状态,可作定语 (attribute)、表语、补语 (complement) 等。
adverb	adv.	副词	well, badly, quickly	修饰动词、形容词、副词或全句,表达时间、地点、程度、方式等概念,主要用作状语(adverbial)。
verb	v.	动词	be, cut, run, jump	表示动作或状态,作谓语或作为系动词 (linking verb) 与表语连用。
numeral	num.	数词	two, third	表示数目多少或顺序,可作主语、宾语、定语、同位语 (appositive) 等。
article	art.	冠词	a, an, the	限定、说明名词的所指。
preposition	prep.	介词	at, in, with, for	表示词与词、词与句之间的关系,与介词 宾语构成短语,可作表语、定语、状语、补语等。
conjunction	conj.	连词	and, so, because	连接词、短语或句子, 表达逻辑关系。
interjection	interj.	感叹词	oh, yeah, ouch	表示喜怒哀乐等感情或情绪。

#### **Comprehensive Exercises**

#### Task 1 Cross out the wrong word in each word pair underlined.

Dear Christine,

Well, here I am in Australia. Thank you for your 1 kind/kindly letters. You ask me what it's like here. I must say it's pretty 2 good/well! The language school is very 3 efficient/efficiently organized. On the first morning we had to take a test, which I found rather 4 hard/hardly. However, I got a 5 surprising/surprisingly good mark, so I'm in the second class. I didn't take much at first, because I couldn't think of the words 6 quick/quickly enough, but 7 late/lately I've become much more 8 fluent/fluently. I'm staying with a family who live 9 near/nearly the school. They are quite 10 pleasant/pleasantly although I don't see much of them because I'm always so 11 busy/busily with my friends from school. I was surprised how 12 easy/easily I made friends here. They come from 13 different/differently parts of the world and we have some 14 absolute/absolutely fascinating discussions. I do hope you will be able to join me here next term. I'm sure we'd have 15 good/well fun together.

Best wishes, Celia

#### Task 2 Rewrite each of the following sentences without changing its meaning.

1.	The boy is a quick learner.
	The boy learns
2.	The man can cook really well.
	The man is a(n)
3.	Your behavior was quite foolish.
	You behaved
4.	The hotel staff treated us in a very friendly manner.
	The hotel staff were
5.	He proposed that we put off our meeting, which is unreasonable.
	His that we put off our meeting is unreasonable.
6.	Philippa is usually a hard worker.
	Philippa usually works
7.	Tom looked sad when he saw the injured dog.
	Tom looked
8.	I wish you could swim fast.
	I wish you were a(n)
9.	She speaks perfect English.
	She speaks English
10.	I didn't go out because of the heavy rain.
	I didn't go out because it rained

Task 3	Identify the part of speech	n and sentend	e component	of each underlined wo	rd or		
	phrase in the following paragraph.						
	Mike thinks Lily is beautiful. He loves her madly and dreams of marrying her, but						
	unluckily he is rather old for he ®		re at a café. Wit	h their friends Jenny and Lu  ③ ③	cy on		
	the spot, Mike can't get roman	ntic with Lily. I	But he might bu	y her <u>some</u> <u>flowers</u> later to	make		
	her <u>happy</u> .						
	Word/Phrase	Part of Sp	eech	Sentence Component			
	1. ① Mike						
	2. 9 Today						
	3. <sup>(3)</sup> Jenny						
	4. (5) flowers						
	5. ② beautiful						
	6. ® old	_					
	7. (4) some						
	8. <b>(</b> 6) happy						
	9. ④ loves	_					
	10. <b>(1)</b> are						
	11. ③ He						
	12. ⑥ her	_					
	13. ⑤ madly						
	14. ① unluckily						
	15.   at a café						
	16.   With their friends						
Totals 4	وملا والناب والمساور المساور والمساور		- f 4la a a mal asi	van in hundrata			
Task 4	Fill in each blank with the		_		D 4		
				(health) baby			
	2 (unforture the fever 3 (constant)	disappearance).	but she became	blind and deaf.	Later,		
				livan, came to live with He	elen's		
	family. First, Anne taught He						
	read by the Braille system. H	elen learned th	ese things 4	(quick). How	vever.		
	read by the Braille system. Helen learned these things 4 (quick). However, learning to speak was harder. Anne continued to teach Helen with 5 (patient).						
	6 (final), when Helen was 10 years old, she could speak 7 (clear)						
	enough for people to understand her.						
	Helen went to an institute for the blind, where she did very well in her studies. Then she						
	went to college, where she graduated with honors when she was 24 years old. Helen traveled						
	8 (extensive) with Anne. She worked 9 (tireless), traveling all over America, Europe, and Asia to raise money to build schools for blind people. Her main						
	_		-				
	message was that disabled people are like everybody else. They want to live life fully and						

10 \_\_\_\_\_ (normal). Helen wanted all people to be treated equal.



### Special Skills

"You used to be a secretary in a computer company, so tell me, Mrs. Jones," asked the interviewer, "do you have some skills you think might be special?"

"Well, actually, yes," said the applicant modestly. "Last year I had two short stories published in national magazines, and I also finished my novel."

"Very impressive," commented the interviewer, "but I was thinking of skills you could apply during office hours."

Mrs. Jones explained brightly, "Oh, that was during office hours."