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Unit 2 Flight Service & Immigration (P21)	A New Experience at Frankfurt Airport	On the Plane and at the Airport	Baggage Declaration Form for Outgoing Passengers	Arrival Card	Handling an Accident on Flight	New Words and Expressions Vocabulary and Structure	Frankfurt & Berlin
Unit 3 Hotel Service (P41)	Burj Al Arab Hotel	Hotel Service	Service Guide for Hotel Guests	Hotel Satisfaction Survey	Introduction to a Hotel	New Words and Expressions Vocabulary and Structure	Burj Khalifa & Palm Islands
Unit 4 Sightseeing—Natural Landscape (P61)	Koh Phangan—A Paradise for Tourists	Sightseeing	Discover Bangkok	Itinerary	Introduction to Scenic Spots	New Words and Expressions Vocabulary and Structure	The Grand Palace & Phi Phi Island
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